

Hi Tech - Wear Warranty

1. The Company warrants that if the carpet shall, within 10 years of the date of correct installation, assuming normal usage and proper maintenance, be shown to be worn by reason of abrasion by more than 20% then the Company will supply the purchaser with a replacement carpet of equivalent quality free of charge in place of the carpet so worn, but the cost of installation shall be borne by the purchaser. Carpet installed on stairs without protective nosings or carpet shown to have been laid upon uneven surfaces shall be excluded from this warranty.
2. This warranty excludes wear (whether abrasive or otherwise) and all other damage caused by pilling, crushing, tearing, staining, burning, soiling, pulling or matting, whether due to the use of improper cleaning agents or methods, damage caused by inadequate protection under roller castor furniture, damage due to improper installation or otherwise.
3. This warranty is personal to the purchaser and is not assignable.
4. In the event of a conflict arising between the interpretation of this warranty and the interpretation of the Company's standard Conditions of Sale then the latter conditions shall prevail.